



We bring you the perfect kitchen

## **TERMS OF WARRANTY**

Thank you for choosing our brand. Inouby Sdn Bhd hereby warrants that your Inouby Perfect Backsplash (“the Product”) comes with a Warranty Period of 6 months from the date of purchase. Inouby Sdn Bhd also warrants that, during the Warranty Period, the Product will, with normal use and service, be free from faulty parts, manufacture or workmanship. Should any such Product fail to be of acceptable quality, you are entitled to have the Product repaired or replaced by Inouby Sdn Bhd.

This warranty only applies where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts or workmanship during the Warranty Period. The warranty does not apply where damage is caused by other factors, including without limitation to:

- Damage caused by abuse, misuse, inadequate or improper handling of Inouby Perfect Backsplash or failure to follow operating instructions
  - Usage other than its intended purposes
  - Normal wear and tear
  - Any modification or unauthorized attachments made by the purchaser to Inouby Perfect Backsplash or any repairs other than by an authorised agent
- During the Warranty Period, always use the original packaging or a storage box to prevent additional damage to the product. After the expiry of the Warranty Period, repairs will be undertaken by Inouby Sdn Bhd for a charge at the current costs for parts and labour plus return postage (if any is applicable).

## **MAKING A WARRANTY CLAIM**

A warranty claim can be made by returning to or bringing the defective Product to Inouby Sdn Bhd or its appointed distributor. You must send to Inouby Sdn Bhd or its appointed distributor your original proof of purchase (retailer’s receipt). If the warranty claim is accepted, Inouby Sdn Bhd will, at its cost, repair or replace any faulty parts or rectify any faulty workmanship.

If the warranty claim is not accepted by Inouby Sdn Bhd for any other reasons which does not concern a defect caused by faulty manufacture, parts or workmanship, Inouby Sdn Bhd will notify the Customer and if requested to do so, Inouby Sdn Bhd will repair the Product provided that the repairs are undertaken for a charge at the current costs for parts and labour and the Customer will be responsible for all costs associated with the collection of the said product from Inouby Sdn Bhd.

For further product enquiry, please visit our website at [www.inouby.com.my](http://www.inouby.com.my)

## **DISCLAIMER**

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